

BRIARWOOD RIDING SCHOOL

Sarah VandenBerg, USPC “A”, USEA Certified Instructor
SCHEDULING INFORMATION

Thank you for being a part of Briarwood Riding School. The following information is intended to help keep our school running smoothly. Please take a moment to review the following information and policies and let us know if you have any questions.

Scheduling Lessons: Lessons are scheduled monthly, usually for the same time(s) each week. You will automatically be renewed the following month for the same lesson time(s) unless you request a change.

Daily Schedule: At the present time, Briarwood offers lessons Tuesdays through Sundays. The time given for your lesson is the instruction start time. It is to your advantage to be tacked up and ready to go at the start of your lesson. We do our best to run on time, but extenuating circumstances (a problem with rider or horse for example) can cause lessons to run late.

You should plan to be at the barn approximately three times the length of your lesson to handle all of the horse care required. For example: a regular lesson will require you to be at the barn about 2 hours – 30 minute to tack up, 45 minutes to ride, 15 minutes to cool your horse down, and 30 minutes to untack. This is only an estimate and can run longer for horses with special needs. Keep in mind that Riding is a time-intensive sport!

Cancellation Policy (School Horse): Once you have booked a lesson on a school horse, please understand that time has been reserved for you and that horse made unavailable for others. When you need to cancel, we must still charge you for the lesson. This means that there will be times that you pay for lessons that you are unable to take. For example, you may be sick, you may have school projects, or you may have to work late. Unfortunately, since you are the one unable to attend, you will be burdened with the cost of the lesson. In the event Briarwood must cancel (i.e. Sarah is sick, at a show, etc), you will not be charged.

Cancellation Policy (Own Horse):

- Seven Days or More in Advance = Your Choice of Credit to Account or Make-up Lesson
- More than 48 Hours but less than Seven Days = Make-Up (if available)

Cancellations: Nancy@BriarwoodRidingSchool.com or (619) 685-7531

Weather Related Issues: Briarwood lessons are held regardless of weather conditions. If conditions exclude riding, non-mounted lessons are held. We ride in the rain if the footing stays safe. Unless you receive a telephone call, assume lessons are as scheduled.

In the rare case of very severe conditions, Briarwood may elect to cancel lessons for safety reasons. In this case, you will be notified by phone and given the opportunity to make-up the lessons. Please note, unless you hear otherwise, you should assume lessons are proceeding on schedule. Please do not call the voice mail and ask us to confirm that lessons are proceeding. **We will call you only if lessons are cancelled.**

(619) 685-7531

www.BriarwoodRidingSchool.com